

Ten-Year Commercial Limited Warranty for High Performance Broadloom Products with the Enhancer[®] Backing System

Performance Broadloom

Enhancer[®]

This warranty begins when the carpet product is installed in accordance with Shaw's then current installation specifications, and is maintained in accordance with the then current carpet care recommendations, and such maintenance continues for so long as the original end-user purchaser owns the carpet. The warranty is further limited to the period of time the carpet is owned and maintained by the original end-use purchaser. Shaw will only honor this warranty if presented with the original Shaw invoice from the original end-user purchaser. Installation specifications and carpet care recommendations can be obtained from your dealer or from Shaw Inforum at 1-877-502-7429, or on the Shaw Contract Group web site at www.shawcontractgroup.com.

Backing Integrity / Delamination

Shaw Contract Group warrants that, under normal use, the secondary backing on its high performance Enhancer[®] broadloom will not delaminate.

Abrasive Wear

Shaw Contract Group warrants its high performance Shaw Contract Group Enhancer[®] broadloom products will lose no more than 10% of the pile face fiber, by weight, during the ten-year warranty period. This warranty does not cover appearance retention, matting and crushing and normal appearance changes in high traffic areas.

Edge Ravel

Shaw Contract Group warrants that under normal use, Shaw Contract Group high performance Enhancer[®] products will not edge ravel. All seams must be properly sealed according to Shaw Contract Group's current installation instructions.

Static Protection

Shaw Contract Group warrants that its high performance Enhancer® broadloom will prevent static buildup in excess of 3.5 KV when tested using AATCC Test Method 134 at 70 degrees F at 20% R.H.

Notification of Claims Against Warranty

All claims under this warranty must be submitted, in writing, to: Shaw Contract Group, P.O. Drawer 2128, Dalton, GA 30722-2128, ATTN.: Financial Services.

Obligations of Warrantor

Shaw Contract Group will, within ten working days of receipt of claim, designate a representative to inspect the high performance product and evaluate the warranty claim.

Limitations

Any portion of the Shaw Contract Group high performance Enhancer® broadloom not performing as stated will be repaired to conform to the warranty. If repair is not commercially practical, Shaw Contract Group may, at its option, replace the affected carpet or refund the proportional purchase price for the affected area during the first two years. Shaw Contract Group will pay the costs of the carpet, reasonable freight, and labor. Thereafter, Shaw Contract Group will pay only the costs of the carpet and reasonable freight. Costs incurred for the moving of equipment, furnishings, partitions and the like, that were installed over the Shaw Contract Group high performance product will be at the consumer's expense. Carpet installed on stairs or in areas subject to abnormal foot-traffic use (i.e. golf spikes, other spiked footwear, ski boots, and the like) is excluded. Chair pads are required under roller caster chairs for Enhancer® II Plus installations for this warranty to be in full effect. Chair pads are recommended for installations of Enhancer® III Plus and IV Plus to inhibit premature wear of the face of the carpet. This warranty does not cover burns, cuts, fading, matting, pills, pulls, odor, soiling, staining, tears or damage due to improper installation or due to improper cleaning agents or methods. Incidental and consequential damages are not the responsibility of Shaw Contract Group, and to the extent permitted by law, are hereby excluded as to both property damage and personal injury. Replacement carpet will come only from current running-line high performance products comparable to the warranted product.

Implied Warranty Rights

This ten year warranty gives you specific legal rights and is in lieu of all other express or implied warranties. In certain states, you may also have implied warranty rights, including an implied warranty of merchantability or fitness for a particular purpose. In any event of a problem with warranty, service, or performance, your rights under both the express and implied warranties may be enforceable in an appropriate court of law. These warranties apply only in the United States and Canada.