



3600

Warranty

One Year (1) Commercial Limited Warranty – Shaw 3600 Carpet Adhesive

Shaw 3600 with Florsept® is an extremely high solids, high strength, and fast grabbing carpet adhesive. Shaw 3600 requires a minimum of 30 minutes tack time for most installations. This adhesive is solvent-free, anti-microbial protected with Florsept® AATCC174, and water-resistant.

The following is the One Year (1) Commercial Limited Warranty issued by Shaw Industries, Inc. ("Shaw") for our Shaw 3600 Carpet Adhesive when used in Commercial applications.

This warranty begins when the adhesive is purchased. The adhesive must be applied in accordance with Shaw installation guidelines and specifications.

The Warranty is further limited to the period of time the adhesive installation is owned and maintained by the original end-use purchaser. The basis of any warranty related claim is the original Shaw invoice or authorized Shaw dealer invoice.

Adhesive application and Installation guidelines, along with specifications can be obtained from your dealer or by contacting Shaw Contract Group at 1 (877) 502.7429 www.shawcontractgroup.com For installation assistance please contact Shaw Commercial Installation Services at 1.800.471.7429.

What the commercial limited warranty covers:

Shaw 3600 adhesive must be used in accordance with Shaw's published pre-installation and jobsite installation instructions. It is required that the installer perform tests for alkalinity (pH results should range between 5 - 9). Take corrective measures if concrete surface pH exceeds 9. Moisture tests should be performed using an anhydrous calcium chloride test according to ASTM F-1869 test method. Moisture emissions according to ASTM F-1869 test method should not exceed 5.0 lbs. per 1000 square feet per 24 hours (2.27 kg/92.9m²/24 hours). Relative Humidity readings according to ASTM F-2170 should be below RH 80%. If both tests are performed the RH test is the qualifying standard. Failure to follow these specific instructions completely will void the warranty.

Shaw 3600 adhesive warranty does not extend to or cover failures from the following: conditions of high alkali, hydrostatic pressure, vapor emissions above the specified limits; uneven subfloors beyond the manufacturer's specifications and tolerances; unapproved subfloor materials; improper material selection; improper substrate preparation; improper installation or complaints relative to defects in the flooring materials.

This warranty does not cover damage to the adhesive or flooring caused by the introduction of excessive water from such causes as broken water pipes, sink overflow, leaky plumbing, flooding, weather conditions, or improper maintenance.

What you should do if any of the above problems occur and you need warranty service:

You (the original purchaser) should notify the authorized Shaw Dealer and/or your Shaw representative and submit in writing, the following:

- A valid proof of purchase in the form of a sales receipt or other documents, which establish proof of purchase.
- A detailed description of the problem and/or a photograph/sample that clearly shows the warranty problem.

To: www.shawonline.com or Shaw Industries – Financial Services, P.O. Box 40, Dalton, GA 30722. Shaw Industries will designate a representative to inspect the carpet installation and evaluate the warranty claim.



What Shaw will do should you need warranty service:

Should a defect covered under this warranty be found, the affected area will be repaired to conform to the warranty. If repair is not commercially practical, Shaw may, at its sole option, replace that section of the Carpet Installation judged to have adhesive failure

This warranty is limited to one repair or replacement and in all cases is the sole remedy and obligation offered. All claims repaired and/or replaced prior to inspection will void the warranty.

What conditions apply to Shaw Industries commercial adhesive warranty:

Please note - The warranty is not transferable. It extends only to the original retail purchaser. Shaw does not grant to any person or entity the authority to create for it any obligation or liability in connection with this product. Shaw shall not be liable to the consumer or any other person or entity for any incidental, special or consequential damages, arising out of breach of this limited warranty or any implied limited warranty (excluding merchantability). All implied warranties, including an implied warranty of merchantability or fitness for a particular purpose, are hereby limited to the duration of this limited warranty. Some states do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to the purchaser. This warranty gives the purchaser specific legal rights, such rights may vary from State to State.

01/07/08